

11th of March 2020

Annual Rate Increase Effective 1st April 2020

Dear Pascale,

Kindly note that the BidAir Cargo PetLounge annual rate increase will come into effect on the 1st of April 2020.

Please refer to the service list and descriptions for clarity and correct indication of service required when completing your **Electronic Waybill**.

Please ensure that all drivers have a current / valid **IVS card**, which will be required to submit and collect cargo & livestock from all BidAir Cargo / PetLounge stations nationally.

Please ensure that all staff members have access to the BidAir Cargo Electronic waybill portal. BidAir Cargo will no longer accept manual waybills at BidAir Cargo / PetLounge stations nationally from 1st April 2020.

BidAir Cargo PetLounge would like to assure you of our commitment to providing exceptional service and value added service offerings. We look forward to continue to be part of your business growth.

Kind Regards

BidAir Cargo PetLounge Team

RATE CARD APPLICABLE TO DAYTIME DOMESTIC SERVICES



KUSA

EFFECTIVE DATE 01 APRIL 2020 - 31 MARCH 2021

COMAIR - KULULA / BRITISH AIRWAYS AND MANGO FLIGHTS ONLY

SERVICE	MINIMUM CHARGE	ALL ROUTES EXCL JNB/HLA - DUR - JNB/HLA	JNB/HLA - DUR - JNB/HLA ONLY
AVI LIVE ANIMALS	R 109.73	R 26.85	R 17.04
NDS NEXT DAY	R 94.98	R 9.93	R 6.79
SDX SAME DAY EXPRESS	R 96.34	R 32.99	R 18.88

DAYTIME DOMESTIC SURCHARGES

Service Fee: Manual Waybill	R 85.00	Per waybill submitted
Service Fee: E- Waybill	R 20.00	Per waybill submitted
Security	R 0.18	per kilogram
Part 108 Screening (Excl AVI, AVC & AVD)	R 1.40	per kilogram minimum R18,50
Waybill Amendment Fee	R 150.00	Per waybill submitted
Valuable Cargo Surcharge	200%	Applicable to the freight charge
Misdeclaration Fee	R 550.00	Per waybill submitted
Special Handling	R 595.00	Per waybill submitted

DAYTIME DOMESTIC FUEL SURCHARGE FLUCTUATES MONTHLY- CURRENT MARCH 2020 FUEL IS R4.00 PER KILOGRAM

* All rates exclude VAT	Maximum Dimensions per piece: 120cm x 80cm x 80cm	Maximum Weight per piece 150 kilograms
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*HLA is Lanseria Airport

WE ARE A CASHLESS FACILITY AND ONLY ACCEPT BANK CARD FOR CASH PAYMENTS AND ELECTRONIC FUND TRANSFER THAT HAVE PROOF OF PAYMENT - REFLECTING

Stipulated travel times and hand-out times are subject to force majeure, technical delays/cancellations as well as safety and security measures

The above rates are only for Comair, British Airways / Kulula Flights and Mango Flights. This rate is not applicable to any Airlink routes. Airlink rates are available on request.

SDX	For urgent shipments, cargo is guaranteed to travel on the next available flight. This service offers a tight 60 minute cut-off for hand-in / 45 minutes available for hand-out
AVC	Booking is required. This service type is for pets who will to be flown on the same flight as their humans. This service offers a tight cut-off of 2 hours prior to flight scheduled departure
AVI	Booking is required. This service type is only for live animals. This service offers a tight cut-off for hand-in 2 hours prior to flight scheduled departure
NDS	Next Day economy service with a 12 hour delivery and 90 minute cut-off time for hand-in/hand-out
Special Handling	Shipments that require special handling must be advised in writing to the Branch Manager, 4 hours prior to hand-in. Branch Manager details can be found on our website www.bidaircargo.com

Bookings as mentioned above are to be made with info@petlounge.co.za

BidAir Cargo reserves the right to alter, change or adjust the rates at any time, subject to prior written notification

All cargo carried is subject to BidAir Cargo's standard terms and conditions.

All Freight Charges are calculated on the higher of the Volumetric and Actual Weight. Volumetric Factor is 6000